

JOB DESCRIPTION**Department:** Engineering**Job Title:** Engineering**Responsible to:** Engineering Supervisor**Grade:** E**Purpose of Job:**

- Provide support to the Engineering Manager in the daily running of the department to achieve the business objectives
- Carry out Engineering tasks to a high standard and to an agreed time scale with the customer, leading by example
- Promote other Engineering services to customers to increase overall Healthcare revenue
- Ensure all requests for parts/ repairs are handled efficiently, providing complete information to the office
- Exceeding customer expectations in every area of Engineering

Main Duties:**% of time spent**

- Provide all information required on all completed jobs including photos and parts used/required and place within the company provided systems.
- Suggest changes and improvements to the Engineering Manager to improve systems and processes within the department
- Installation, maintenance and service calls in respect of autodosing for:
 - Diversey - Dishwashing & Laundry Systems
 - P&G - Laundry Systems
 - W&P - Dishwashing & Laundry Systems
- Customer & Representative Training
- Demonstration of Equipment
- Problem Solving of Dosing Systems
- Preventative Maintenance of Systems
- Dispenser Fitting for all Types & Systems
- Installation, Maintenance & Service Calls in respect of:
 - General Healthcare Equipment & Systems
 - Beds (Normal, Manual & Electric)
 - Chairs (Standard, Manual, Hydraulic, Electric)
 - Hoists (Manual, Hydraulic, Electric)
 - Mobility Equipment (Electric Scooters, Wheelchairs, Etc)
 - Patient Aids
 - Bath Lifts & Hoists (Manual, Hydraulic, Electric)
 - Furniture
 - Cabinets
 - Walking Aids
 - Mattress Systems (Manual, Electric, Hydraulic)
 - Seating Systems
 - Wheelchairs (Standard & Electric)
- **LOLER Testing**
- Safety Checks of Beds & Healthcare Equipment
- Demonstration of All Healthcare Equipment
- Set Up Trials Of Healthcare Equipment
- Deliver & Installation Of Healthcare Equipment
- Identifying customer needs for new equipment
- Carrying out any services on a product which is added to the Wightman and Parrish portfolio.

Key Operating Standards:

- Pro-active/ Self-motivated
- Methodical
- Time Management
- Relationship builder
- Attention to detail
- Intermediate level in Word, Excel and Outlook

Key Skills and Attributes required:

- Fully trained in Healthcare Maintenance and Repair
- Experienced in Dishwasher & Laundry autodosing installations
- Authorised LOLER tester
- Experienced in bath installations
- Part P - 17th Edition Electrical Qualification
- Maintenance Engineering background
- H&S awareness

Created by: Justin Hewess/ Richard Hickman**Last updated:** 23/03/2018